

Delta TechOps

It can be easy to take flying for granted, but at Delta TechOps we've never lost our sense of awe and wonder at its magic. And, more than anyone else, we have the Complete Fleet™ Services to get you back in the air: expert technical crews, clear and comprehensive knowledge of the airline business and more than 8,500 people working around the globe to serve the businesses that count on us every day.

Why Fly with Delta TechOps?

More than 125 companies leverage Delta TechOps' top-tier levels of knowledge, expertise and performance, tapping into the same quality, service and operational expertise that enable Delta Air Lines to enjoy some of the highest aircraft and engine reliability in the industry at operating costs that are among the lowest.

As a full-service airline MRO, Delta TechOps offers key maintenance services including:

- Airframe
- Component
- Composite
- Engine/APU
- Line

In addition, we offer a broad range of support services to keep fleets operating at peak performance: inventory logistics, engine condition monitoring,

engineering support, engine overhaul training and more. We recognize that flexibility is crucial in our business, and our Compliance & Quality Assurance group can tailor our broad range of services to meet specific needs.



Now Offering Airbus MRO Services

As part of Delta Air Lines' merger with Northwest Airlines, Delta TechOps has expanded its Complete Fleet™ catalogue to include Airbus maintenance, repair and overhaul capabilities. These new offerings cover a wide berth of services including airframe, component, engine, line, and base work.

By adding 900 highly-trained Northwest aircraft and powerplant personnel with in-depth experience maintaining Northwest's fleet of Airbus aircraft, Delta TechOps has the capacity and the expertise to begin these new services immediately.

One Stop, Many Solutions

Delta TechOps' global presence demands an innovative, performance-driven team approach. Our commitment to stay on the cutting edge of

new practices and advanced technologies provides strong support for our ultimate goal: maximizing aircraft dispatch reliability, and getting your planes back in the air faster, flying better and flying longer.

Other services include:

- Online Inventory Exchange Program — Allows customers to log in and request replacement parts, enabling aircraft to be repaired and fly while faulty parts are serviced and tested.
- Disabled Aircraft Recovery Team (DART) — Dispatched in emergencies to quickly get planes back in the air.
- Technical experts available 24/7 for troubleshooting questions.
- Aircraft performance tracking and monitoring — including the processing and administering of

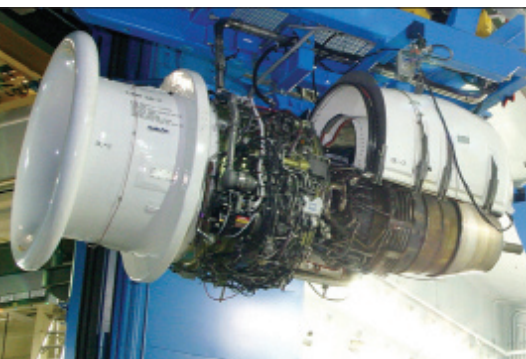
warranty-related claims.

- In-depth training in every airline-related position.

What it Takes to Fly

Airlines and operators around the world rely on Delta TechOps for the Complete Fleet™ Services, intelligent solutions, flexible programs and excellent working relationships we bring to the table. Our respect and passion for flight is fueled by the thousands that count on us to help them fly.

A lot is riding on everything we do, every day, and that is a responsibility we take seriously.



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